

PROBLEM	SOLUTION
The answering machine records a dial tone, beeping, siren, or an operator's recorded voice instead of a caller's message.	Move the CPC switch to MIN.
The caller hangs up without leaving a message or without using the maximum message time and your telephone line does not receive CPC signals.	Set the INCOMING MESSAGE switch to 30 seconds and the CPC switch to MAX. This minimizes the amount of wasted tape.
Your answering machine does not answer the telephone.	Bad phone line connection. VOLUME/Power control is set to OFF. Turn power ON. Your answering machine is not set to ANSWER. Press the ANSWER button. One of the message tapes is not installed properly. Adjust the tape.
The outgoing announcement does not play.	Outgoing-announcement cassette is not installed properly. Adjust it. The cassette is broken. Replace it.
The outgoing announcement is distorted	You were too close to the microphone or you spoke too loudly when you made the recording. Redo the announcement.
The outgoing or incoming message is distorted.	Recording heads are dirty. Clean them. Heads need to be demagnetized. Demagnetize record/play heads. Tapes are worn out. Replace them with new tapes. (Replace tapes at least once a year).
The incoming-message tape does not move.	The INCOMING MESSAGE switch is set to ANN ONLY. Set it to 30 SEC or 3 MIN position.
The [ERASE REWIND], [REWIND], or [FAST-F] controls do not work.	The INCOMING MESSAGE switch is set to ANN ONLY and the incoming-message tape does not move. Set the switch to 30 SEC or 3 MIN position.
The MEMO indicator is flashing rapidly and the ANSWER indicator is flashing slowly.	The incoming-message tape was full when a call came in, or the tape became full when a caller was leaving a message. Replace or rewind cassette after listening to messages.
The MEMO and ANSWER indicators are blinking slowly.	The answering machine received an incoming message and a memo message. Listen to your messages.

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Both MEMO and ANSWER indicators blink continuously with three fast flashes.

You exceeded the maximum outgoing announcement recording time. Try again to record the message within the allotted time.

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Eight beeps sound when you press any of the controls except [STOP].

Torn tape, or tape is missing. Replace the tape.

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If you still have problems, disconnect the telephone cord immediately. If other phones on the same line function properly, the problem is in your answering machine or its installation. If you are unable to locate the problem, bring the answering machine to your local Radio Shack store.

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