

## Information Codes

When something unusual occurs, the display shows one of the information codes below. These help you identify the problem.

Information code	Meaning	Remedy
010	No recording paper	Load the paper.
030	Document is not set properly	Set the document and try again.
031	Document is jammed or document length exceeds 39 inches	Open the transmitting guide unit and remove the document. Then reset the document.
060	Receiving unit opened during communication	Close the receiving unit.
400 to 599	Communication trouble due to: * Varying telephone line conditions * Fax machine incompatibility * Problem at other location.	* Reset the document and try again. * Check with the other person.
621	Unable to dial and poll because of no recording paper.	Reset Fax parameter.
623	No document was on the ADF when transmission started after automatic dialing operation.	Set the document on the ADF.
630	Redialing was not successful because of a busy line or no response.	Redial manually.
638	Power has failed	Try the same operation again.

## Clearing a Document Jam

If a document becomes jammed in the unit, the display shows information Code 031.

To clear the jam:

1. Press the latch on right panel to open the control panel. Swing the receiving unit forward.
2. Gently press two black tabs (marked with OPEN arrow) outward to unlock the ADF.
3. Remove the jammed paper.
4. Press down the ADF gently so that it locks into place. Close the control panel so that it clicks shut.

#### Cleaning the Feed and Head Rollers

The transmitting feed roller and head roller in your fax machine gradually accumulate dust and black, soot-like particles in the course of regular use. Clean these rollers approximately once every three months. We recommend the use of our fax cleaning kit, Radio Shack Cat. No. 43-1250.

1. Press the latch to open the control panel. Swing the control panel forward.
2. Gently press the two black tabs outward to unlock the ADF. Raise the ADF.
3. Wipe the white roller gently with a soft, clean cloth dampened with fax cleaning fluid, while rotating the roller slowly toward the front of the unit with your fingers.

\* Warning!

Do not touch the edge of the ADF unit. It is sharp and can cut your hands.

#### Cleaning the Thermal Head

You need to clean the thermal head in your TANDYFAX 1000 occasionally to ensure clear facsimile reproduction. How often depends on how much you use your unit. However, we recommend that you clean the thermal head whenever you clean the feed roller and head roller.

To clean the thermal head:

1. Press the latch to open the control panel. Swing the control panel forward.
2. Wipe the surface of the thermal head unit gently with a soft cloth or gauze dampened with fax cleaning fluid. We recommend using the cloth supplied with the fax cleaning kit since the thermal head unit can be scratched easily.

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