Technical Note

Document Number: 601MMY2046

Title: 410, Port Replicator - 'Eject PC' and 'Suspend' problem - Windows 95

Date: 01/15/96

Product Fields: 410 / Satellite Pro

Operating System

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Information:

Problem: The 410 Winutils causes a problem when using "EjectPC" or "Suspend" when docked & running Win95. The display will turn off and appear to be shutting down, but the Power LED remains ON; if ENTER is pressed the display turns back on and after a time-out period, an Undocking failed message will come up.

Solution: SPOWER.DRV was inadvertently put on the 410 winutils;

TEMPORARY WORKAROUNDS:

Delete SPOWER.DRV either from the registry or the \WINDOWS\SYSTEM directory.

#1: Deleting the file -

- 1) ShutDown
- 2) Restart to MS-DOS Mode
- 3) cd\WINDOWS\SYSTEM
- 4) DEL SPOWER.DRV
- 5) EXIT to restart Win95

#2: Delete entry from Registry

- 1) Select Run... from Start menu
- 2) Type Regedit and hit enter
- 3) Select Edit/Find
- 4) Enter SPOWER and hit enter
- 5) When it is found TSpower will be highlighted hit Del then Yes
- 6) File/Exit the Registry
- 7) Start/ShutDown/Restart the computer